













## WIC EBT Status of Implementation



| Off-Line Smartcard Projects  |   |   |   |                  |         |           |         |   |   |
|--|---|---|---|------------------|---------|-----------|---------|---|---|
| WIC<br>State Agency  | Unique Pilot Features   | Card<br>Features  | Prime<br>Contractor   | Scope of Project |         |           |         | Status of Implementation  | Critical<br>Dates   |
|  |   |   |   | City/County      | Clinics | Retailers | Clients |   |   |
| <b>Wyoming</b><br>      | Wyoming's EBT system is operational statewide. WY began development in 1995 and is the first State to operate statewide, beginning January 2002. WY uses existing retailer equipment in-lane. | Initially smartcard with integrated circuit chip contained both WIC & SNAP benefits. SNAP was dropped in 2007 when SNAP went to on-line technology. | WY contract with Stored Value Systems (SVS) for processing, networking and banking ended in 2008. The host system is now operated by Wyoming. | Statewide        | 37      | 91        | 11,650  | <p>WY upgraded its WIC MIS in FY 2005. In Nov. 2008, WY completed migration to NM EBT software for clinic &amp; settlement processing. Contractor was Paul Jaeger &amp; Associates. WY is also participating in the Mountain Plains SAM consortium to develop a model WIC MIS. The State is currently involved in design sessions for EBT in their MIS SAM.</p> <p>WY also received grant funds to design and pilot remote benefits download.</p> | <p>Went Statewide with WIC EBT in 2002</p> <p>Converted Statewide to new EBT system November 2008.</p> <p>Anticipate converting to new MIS/EBT system in FY 2012.</p> |
| <b>New Mexico</b><br> | New Mexico's EBT system is operational statewide. NM partnered with Texas on smartcard design & other areas of mutual benefit. NM is utilizing integrated software for grocer systems.        | Hybrid Smartcard with integrated circuit chip & magstripe may eventually contain both WIC and SNAP benefits.  | The host system is operated by the State agency.  | Statewide        | 108     | 230       | 64,000  | Statewide implementation was completed December 2007.   | <p>Pilot was launched July 2003.</p> <p>Implemented Statewide December 2007.</p>  |




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|---|--|--|--|-----------------------------------|---------|-----------|---------|---|---|
| WIC State Agency  | Unique Pilot Features  | Card Features  | Prime Contractor                                 | Scope of Project                  |         |           |         | Status of Implementation                              | Critical Dates  |
|   |  |  |  | City/County                       | Clinics | Retailers | Clients |   |   |
| <b>Texas</b><br>                 | Texas' EBT system is operational statewide. TX partnered with New Mexico on smartcard design and other areas of mutual benefit. Developed in-house public domain stand-beside software for grocer system but is now relying on commercial providers to support smaller grocer systems with WIC EBT functionality. Has deployed integrated software for grocer system in pilot and statewide. | Smartcard with integrated circuit chip & magstripe may eventually allow access to both WIC and SNAP/TANF benefits. | The host system is operated by the State agency. | 189 counties                      | 615     | 2,240     | 982,000 | Statewide implementation was completed in April 2009. | Pilot was launched June 1, 2004.<br><br>Implemented Statewide April 2009. |
| <b>Isleta, NM</b><br>            | Isleta's EBT system is operational within the geographic boundaries of the WIC State agency Indian Tribal Organization (ITO). Isleta and New Mexico share the same retailers and use the same management information system (MIS) software.  | Smartcard with integrated circuit chip.  | The host system is operated by the State agency. | Within the boundaries of the ITO. | 1       | 5         | 950     | Implementation was completed in September 2009.       | Implemented September 2009.   |
| <b>Cherokee Nation, OK</b><br> | Cherokee's EBT system is operational within the geographic boundaries of the WIC State agency ITO. Cherokee and New Mexico use the same MIS software, thus no new MIS development was necessary for EBT implementation.  | Smartcard with integrated circuit chip.  | The host system is operated by the State agency. | Within the boundaries of the ITO. | 14      | 64        | 7,400   | Implementation was completed in September 2009.       | Implemented September 2009.   |




| Off-Line Smartcard Projects  |   |  |                                       |  |         |           |         |   |  |
|--|---|--|---------------------------------------|--|---------|-----------|---------|---|--|
| WIC State Agency   | Unique Pilot Features   | Card Features  | Prime Contractor                      | Scope of Project   |         |           |         | Status of Implementation  | Critical Dates   |
|  |   |  |                                       | City/County  | Clinics | Retailers | Clients |   |  |
| <b>Pennsylvania</b><br> | PA WIC intends to outsource some portions of off-line EBT processing and will pursue identification of qualified smartcard EBT processors.)   |  |                                       |  |         |           |         | New Implementation Grant awarded in 2011. Working on submission of IAPD.  |  |
| <b>Arkansas</b><br>     |   |  |                                       |  |         |           |         | New Implementation Grant awarded in 2011. Working on submission of IAPD.  |  |
| Non-operational Smartcard Projects   |   |  |                                       |  |         |           |         |   |  |
| WIC State Agency   | Unique Pilot Features   | Card Features  | Prime Contractor                      | Scope of Project   |         |           |         | Status of Implementation  | Critical Dates   |
|  |   |  |                                       | City/County  | Clinics | Retailers | Clients |   |  |
| <b>PARTNERS</b><br>    | Card was designed to deliver WIC food benefits and to carry health services information in partnership with a variety of health programs. New England PARTNERS (NEP) multi-state project included NH, ME, VT, MA, RI, and CT. | Hybrid card contained both magnetic stripe and integrated circuit chip on a smartcard. | Hitachi America, Ltd. (HAL)           | Planned:<br>Phase 1:<br>NH only (Stafford County)<br><br>Phase 2:<br>All States except VT. | 16      | 70        | 7,700   | NEP decided to terminate the project prior to pilot implementation due to concerns about state resources, vendor concerns, and changes in project affecting costs and timeline. | Project ended prior to implementing pilot. New activity ceased as of 1/06. |
| <b>Ohio</b><br>       | Under the pilot, both WIC and SNAP (formerly FSP) participants used same smartcard to purchase benefits with point of sale smartcard readers in lane for retailers.   | Smartcard with integrated circuit chip contained both WIC & SNAP benefits.             | J P Morgan (contract ended June 2005) | Dayton   | 5       | 43        | 11,000  | Due to the high cost of EBT, Ohio converted back to paper when their contract ended in June 2005.   | Pilot was launched October 16, 2000<br><br>Project terminated June 2005.   |

| On-Line Magstripe Projects |                       |                  |                     |                  |         |           |         |                          |                   |
|----------------------------|-----------------------|------------------|---------------------|------------------|---------|-----------|---------|--------------------------|-------------------|
| WIC<br>State Agency        | Unique Pilot Features | Card<br>Features | Prime<br>Contractor | Scope of Project |         |           |         | Status of Implementation | Critical<br>Dates |
|                            |                       |                  |                     | City/County      | Clinics | Retailers | Clients |                          |                   |

|   |  |                       |  |                                   |     |       |         |  |   |
|---|--|-----------------------|--|-----------------------------------|-----|-------|---------|--|---|
| <b>Michigan</b><br>  | Michigan's EBT system is operational statewide. MI began development in 1999 and is the first State agency to implement a WIC EBT system statewide using on-line technology. | Magnetic stripe card. | MI contracted with ACS in 2006 to deliver WIC, cash, and SNAP EBT services. Prior to ACS, JPMorgan provided support for WIC EBT. | Statewide                         | 222 | 1,940 | 233,384 | Implementation was completed March 2009. Michigan is working with several retail chain stores on the development of integrated retailer systems using a standard specification.  | Pilot was launched July 2005; new ACS system began pilot in March 2007. Implemented Statewide March 2009.   |
| <b>Nevada</b><br>    | Nevada previously used the WIC EBT system used in Wyoming, which was an offline smartcard. Now operates an on-line mag-stripe system.  | Magnetic stripe card. | Stored Value Systems (SVS) was supporting previous smartcard operations. JP Morgan is supporting the new on-line system for NV.  | Statewide                         | 42  | 221   | 68,809  | Statewide implementation was completed in August 2009.<br><br>(ITCN and NV retailers partially overlap. ITCN clinics include satellite sites.)<br><br>Working with several retailers to implement integrated retailer systems. | Smartcard pilot was launched June 2, 2000.<br><br>Magstripe pilot was launched in April 2009.<br><br>Converted to new online EBT system in August 2009. |
| <b>ITCN, NV</b><br> | The WIC Inter-tribal Council of Nevada (ITCN) State agency implemented the online magstripe card statewide as part of the WIC EBT initiative in the State of Nevada.         | Magnetic stripe card. | JP Morgan is supporting the on-line system for ITCN.   | Within the boundaries of the ITO. | 19  | 54    | 1,764   | Statewide implementation was completed in August 2009.<br><br>(ITCN and NV retailers partially overlap. ITCN clinics include satellite sites.)   | Operational in August 2009  |

| On-Line Magstripe Projects (continued)  |  |                       |   |   |              |                 |                                       |   |  |
|---|--|-----------------------|---|---|--------------|-----------------|---------------------------------------|---|--|
| WIC State Agency  | Unique Pilot Features  | Card Features         | Prime Contractor  | Scope of Project                            |              |                 |                                       | Status of Implementation  | Critical Dates   |
|   |  |                       |   | City/County                                 | Clinics      | Retailers       | Clients                               |   |  |
| <b>Kentucky</b><br>              | Kentucky continued the project begun in Washington to further test the use of on-line technology for WIC EBT. The project has included integrated retailer systems and evaluated the cost and impact on WIC EBT stakeholders.  | Magnetic stripe card. | CDP, who is also the Kentucky's management information system contractor, has developed and is hosting their EBT system. Support is shared by CDP and Kentucky staff. | Warren and Barren Counties<br><br>Statewide | 2<br><br>148 | 25<br><br>1,000 | 1,600 families<br><br>90,000 families | <p>Kentucky is completing the last phase of statewide expansion in the Louisville area. It will be complete by November 2011.</p> <p>Kentucky has been working on integration efforts with several retailers and electronic cash register system developers including Houchens / Data Cash Register, Walmart, Kroger/IBM, Meijer, Food Lion, Retailix, and RORC.</p> <p>Nearly 90% of the state has been rolled out; 881 vendors are fully implemented.</p> | <p>The project began August 1, 2006 with a ground-up build of a new EBT system. The pilot was initiated in Barren County in August 2009. Two months later, the Warren County pilot began. Statewide rollout began in February 2010</p> |
| <b>Chickasaw Nation, OK</b><br> | Chickasaw Nation has implemented an on-line WIC EBT system using a fee for service implementation approach. The SPIRIT MIS model was enhanced to support EBT functionality and is available to SPIRIT transfer State agencies. | Magnetic stripe card. | JP Morgan is the contractor. JPM initially provided the system free of charge. The system operates on a cost per case month basis.                                    | Pontotoc                                    | 7            | 27              | 3,600                                 | <p>Fully implemented as of October, 2010</p> <p>All retail vendors are using integrated systems.</p>  | Operational in October, 2010.  |
| On-Line Magstripe Projects (continued)  |  |                       |   |   |              |                 |                                       |   |  |

| WIC State Agency  | Unique Pilot Features  | Card Features        | Prime Contractor | Scope of Project             |         |           |         | Status of Implementation  | Critical Dates   |
|---|--|----------------------|------------------|------------------------------|---------|-----------|---------|---|--|
|   |  |                      |                  | City/County                  | Clinics | Retailers | Clients |   |  |
| <b>Oklahoma</b><br>        | State plans to use SNAP contractor under and individual contract for WIC.<br>Oklahoma plans to design a process for ordering infant formula from a statewide pharmacy location using their EBT system. | Magnetic stripe card | ACS              | Cleveland and Creek Counties | 5       | 28        | 6,701   | Oklahoma has awarded a contract to Affiliated Computer Systems (ACS), the current SNAP EBT processor in Oklahoma. The State agency has begun the design phase with ACS and the state technical support team responsible for the MIS system, PHOCIS.   | Anticipated Pilot Start Date: Oct 2012 or Jan 2013<br><br>Anticipated Statewide rollout Date: To Be Determined   |
| <b>Virginia</b><br>        | Virginia will be implementing e-WIC at the same time that the State implements the new Crossroads State Agency Model (SAM) system.   | Magnetic stripe card | ACS              | Crater Health District       | 158     | 776       | 159,590 | State has awarded to ACS Design work on an interface with Crossroads is now underway with the contractor.<br><br>FNS has reviewed and approved the EBT QA contract.   | Anticipated Pilot Start Date – 8/2012<br>Anticipated Rollout Start Date – 1/2013<br>Anticipated Statewide 4/2013 |
| <b>West Virginia</b><br> | West Virginia will be implementing e-WIC at the same time that the State implements the new Crossroads State Agency Model (SAM) system.  | Magnetic stripe card | FIS/CDP          | Parkersburg area             | 57      | 344       | 49,000  | State has awarded to or FIS/CDP for WV. Design work on an interface with Crossroads is now underway with the contractor.<br><br>Working with the EBT processor on the retailer integration specification and the detailed functional design document. | Anticipated Pilot Start Date – 8/2012<br>Anticipated Rollout Start Date – 1/2013<br>Anticipated Statewide 4/2013 |

| On-Line Magstripe Projects (continued)   |   |                       |  |                        |         |           |              |  |  |
|--|---|-----------------------|--|------------------------|---------|-----------|--------------|--|--|
| WIC State Agency   | Unique Pilot Features   | Card Features         | Prime Contractor   | Scope of Project       |         |           |              | Status of Implementation   | Critical Dates                                 |
| <b>Montana</b><br>      |   | Magnetic stripe card  |  |                        |         |           |              | New Implementation Grant awarded in 2011. Working on submission of IAPD  |  |
| <b>Oregon</b><br>       |   | Magnetic stripe card  |  |                        |         |           |              | New Implementation Grant awarded in 2011. Working on submission of IAPD  |  |
| Non-operational On-Line Project  |   |                       |  |                        |         |           |              |  |  |
| WIC State Agency   | Unique Pilot Features   | Card Features         | Prime Contractor   | Scope of Project       |         |           |              | Status of Implementation   | Critical Dates                                 |
|  |   |                       |  | City/County            | Clinics | Retailers | Clients      |  |  |
| <b>Washington</b><br> | Washington participated in FNS' on-line demonstration project to test the feasibility of delivering WIC benefits using existing retailer equipment with magnetic stripe card. | Magnetic stripe card. | Information System Support, Inc. (ISS) (subcontractors Maximus & SVS) under contract to FNS. | Pierce County (Tacoma) | 1       | 3         | 300 families | Findings from the pilot were compiled in March 2006 (visit <a href="http://www.fns.usda.gov/wic/EBT/WA-OnlineReport.htm">http://www.fns.usda.gov/wic/EBT/WA-OnlineReport.htm</a> for more information). State agency completed feasibility study in September 2007 examining future options for EBT. | Pilot launched June 2005; ended November 2005. |



**I:\WIC Workgroups\STB\EBT\Status Reports\FY 2011\August 2011\Status of Implementation Chart - August 2011**